

VIRGINIA ALCOHOLIC BEVERAGE CONTROL
BUREAU OF LAW ENFORCEMENT



QUARTERLY REPORT

1st Quarter - 2020
January 1st through March 31st

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Executive Summary

As a commitment to transparency, accountability and reporting, the Virginia Alcoholic Beverage Control Authority's Bureau of Law Enforcement produces this quarterly report in accordance with Virginia Code 4.1-103 #30 and as part of its implementation of the recommendations of the Governor's Expert Panel, created by Governor McAuliffe in Executive Order 40. The report demonstrates our adoption of the panel's recommendations as well as ensuring citizen access to information.

During the 2019 Virginia General Assembly session, legislation was enacted through the Virginia State Budget Item 4-5.04 m. "requiring no expenditures from general or non-general fund sources may be made by any state agency or authority for the purchase of implementation of body-worn camera systems". While the Governor's Expert Panel recommended the use of body-worn cameras by Virginia ABC special agents, the Authority halted the procurement and implementation process of body-worn cameras due to the current legal prohibition. If the prohibition is lifted, the Authority will assess at that time whether implementation of body worn cameras is practicable under existing policies and legal standards.

The Governor's Expert Panel gave clear directions on the content of this quarterly report. This report follows those basic guidelines. Listed below is a synopsis of the data reported in each of those areas:

1. **Criminal Violations** – There were 51 total charges placed this quarter with 44 (86%) of those charges related to alcohol violations. Last quarter there were 118 charges with 108 (92%) being alcohol related. There is a 57% decrease in total arrests compared to last quarter. Racial breakdown of arrests shows the percentage of arrestees were 45% white and 37% black. Distribution of arrests by gender for the quarter shows 39% of arrestees being male and 61% female.
2. **Regulatory violations** – This quarter saw a 31% decrease in violations brought to hearings and a 7% decrease in written warnings when compared to 4Q 2019. There was a 129% increase in regulatory charges adjudicated in hearings with 214 in 4Q 2019 and 490 in 1Q 2020.
3. **Field Contacts** – There were no field contacts made this quarter.
4. **Planned Operations** – There were no planned operation this quarter and one in the fourth quarter of 2019.
5. **Use of Force Reports** – There was one Use of Force incidents this quarter involving one officer.
6. **Internal Investigations** – There is currently one open Internal Investigation that is pending. There were no informal complaints assigned to the field.
7. **License Activity** – Retail approvals showed a decrease of 12% for the first quarter of 2020 compared to the previous quarter. Retail license approvals are down roughly 9% when compared to the 1st quarter of 2019. Banquet license approvals show a 58% decrease when compared to the previous quarter and a 10% decrease when compared to the first quarter of 2019.
8. **Inspections/Observations** – Inspections showed a decrease of 18% when comparing first quarter of 2020 to fourth quarter of 2019, and a 22% decrease when compared to the first quarter of 2019. Observations are up 6% when comparing first quarter 2020 to the previous quarter.
9. **Underage Buyer** – UAB alcohol checks showed a decrease of 59% this quarter when compared to the previous quarter. The compliance rate was 90%. Eight UAB tobacco checks were completed with a compliance rate of 63%.
10. **Training and Community Outreach** – ABC presented over 528 hours of training to law enforcement, licensees and the general public this quarter. There were 1215 hours of training received by ABC agents. These agents also attended over 937 hours of community outreach meetings.
11. **Accreditation** – Re-accreditation for VA ABC was accomplished on January 9th 2020. A 2nd reaccreditation Term began on November 1, 2019 and will end on October 31st, 2023. All 190 standards have completed or in progress proofs for the quarter.

Most of the above data will be broken down by region. On the following page is a map of Virginia outlined by region:

Region 1-Roanoke, Region 2-Lynchburg, Region 3-Stauanton, Region 4-Alexandria, Region 5-Fredericksburg, Region 6-Richmond, Region 7-Hampton, Region 8-Chesapeake, Region 9-Charlottesville



Arrests

Criminal Charges

This table reflects the total and type of criminal charges that were placed by ABC enforcement personnel between January 1 and March 31, 2020 (First Quarter 2020), and totals for the year. A majority of the arrests (44) involve sales made to underage individuals. These arrests usually occur as a result of the ABC underage buyer compliance program.

ARREST CHARGES 2020												
CHARGE	REGION – Q1											YTD 2020
	1	2	3	4	5	6	7	8	9	Compl.	Total	
Alcohol Related Charges *See Chart Below for Individual Charges	6	10	1	7	2	4	8	6	0	0	44	44
Assault	1	0	0	0	0	0	0	0	0	0	1	1
Larceny	0	0	0	0	0	1	0	0	0	0	1	1
Shoplifting	0	0	0	0	0	0	1	0	0	0	1	1
Fraud / Forgery	0	0	0	0	0	0	0	0	0	0	0	0
Traffic Violations	0	0	0	0	0	0	0	0	0	0	0	0
Contribute to the Delinquency of Minor	0	0	0	0	0	0	0	0	0	0	0	0
Embezzlement	0	0	0	0	0	0	0	0	0	0	0	0
Firearms Violations	0	0	0	0	0	0	0	0	0	0	0	0
Tobacco Violations	0	1	0	1	1	1	0	0	0	0	4	4
Other	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	7	11	1	8	3	6	9	6	0	0	51	51

* The charges of larceny, shoplifting, embezzlement and fraud are primarily related to our retail stores.

*4.1 ALCOHOL RELATED CHARGES	REGION – Q1											YTD 2020
	1	2	3	4	5	6	7	8	9	Compl.	Total	
Sale of Alcoholic Beverage -Underage	6	10	1	7	2	4	8	6	0	0	44	44
Unlicensed Distilling Apparatus	0	0	0	0	0	0	0	0	0	0	0	0
Illegal Sale of Alcohol	0	0	0	0	0	0	0	0	0	0	0	0
Possess Illegally acquired Alcohol	0	0	0	0	0	0	0	0	0	0	0	0
Illegal Manufacture of Alcohol	0	0	0	0	0	0	0	0	0	0	0	0
Aid and Abet Alcohol Law Violations	0	0	0	0	0	0	0	0	0	0	0	0
Maintain Common Nuisance	0	0	0	0	0	0	0	0	0	0	0	0
Drinking in Public	0	0	0	0	0	0	0	0	0	0	0	0
Use False ID to purchase	0	0	0	0	0	0	0	0	0	0	0	0
Underage purchase of Alcohol	0	0	0	0	0	0	0	0	0	0	0	0
TOTAL	6	10	1	7	2	4	8	6	0	0	44	44

Arrests by Region

This table breaks down the total criminal arrests - by region where the offense took place, comparing the percentage change from arrests in the fourth quarter of 2019 to arrests in the first quarter of 2020 and total for the year.

Note: These are arrest figures involving the three types of reportable arrests; In-custody, Released on a Summons and Warrant. These numbers may differ from the number of charges placed by ABC Enforcement.

ARRESTS BY REGION				
REGION	4Q 2019 Arrests	1Q 2020 Arrests	% Change	YTD 2020
Region 1 - ROANOKE	7	7	0%	7
Region 2 - LYNCHBURG	19	11	-42%	11
Region 3 - STAUNTON	12	1	-92%	1
Region 4 - ALEXANDRIA	15	8	-47%	8
Region 5 - FREDERICKSBURG	13	3	-77%	3
Region 6 - RICHMOND	11	6	-45%	6
Region 7 - HAMPTON	29	9	-69%	9
Region 8 - CHESAPEAKE	4	6	50%	6
Region 9 - CHARLOTTESVILLE	6	0	-100%	0
Compliance	2	0	-100%	0
TOTAL	118	51	-57%	51

Arrest by Type and Race

This table reflects the race of arrested individuals in the first quarter of 2020. The data is broken down into the three types of arrests (On-View - Taken into Custody, Released on a Summons and Warrant - Taken Into Custody)

ARRESTS BY TYPE AND RACE				
1Q - 2020				
Race	On-View	Summons	In-Custody	Total
White	0	22	1	23
Black	0	18	1	19
Hispanic	0	2	0	2
Asian	0	5	0	5
Middle Eastern	0	1	0	1
Indian	0	0	0	0
Unknown	0	1	0	1
Total	0	49	2	51

Arrest by Age and Gender

This table reflects a breakdown by gender and age of all adults that have been arrested in the first quarter of 2020. This includes all types of arrests - (in-custody, released on summons and warrant).

ARREST BY GENDER AND AGE – 1Q - 2020													
Gender	Juvenile	18-20	21-24	25 -29	30 -34	35 -39	40 -44	45 -49	50 -54	55 -59	60 -64	65 & Over	Total
Male	0	1	6	3	2	2	2	1	0	2	1	0	20
Female	0	7	7	3	1	1	3	2	2	4	1	0	31
TOTAL	0	8	13	6	3	3	5	3	2	6	2	0	51

Regulatory Violations

A large portion of the work performed by Virginia ABC Special Agents involves the enforcement of rules and regulations applicable to ABC licensees. Violations can be dealt with by issuing a written warning or by presenting a violation case to the ABC Hearings Division. These violations can be punishable by fines, suspension or revocation of the ABC license.

Regulatory Charges Placed by Region

This table represents the total number of regulatory actions that were placed by enforcement personnel in the First Quarter of 2020. Violations were routed to the hearings division for later adjudication while warnings were noted in the licensee file.

REGULATORY CHARGES PLACED - BY REGION*				
REGION	1Q		YTD 2020	
	# Hearing Violations	# Written Warnings	# Hearing Violations	# Written Warnings
Region 1 - ROANOKE	8	33	58	157
Region 2 - LYNCHBURG	15	26	69	113
Region 3 - STAUNTON	9	7	59	42
Region 4 - ALEXANDRIA	16	54	120	391
Region 5 - FREDERICKSBURG	9	21	75	177
Region 6 - RICHMOND	21	46	127	316
Region 7 - HAMPTON	16	20	92	148
Region 8 - CHESAPEAKE	24	28	103	202
Region 9 - CHARLOTTESVILLE	0	8	53	65
Compliance	5	11	87	194
License Records Management**	0	224	0	1221
Total	123	478	843	3026

*Count of individual charges

**License Records Management consists of system-generated warnings for late MBAR violations.

Regulatory Charges Adjudicated in Hearings

This table represents the total number and type of charges that were adjudicated by the ABC hearings division in this quarter as a result of the regulatory charges previously placed by ABC agents.

REGULATORY CHARGES ADJUDICATED IN HEARINGS DIVISION 1Q-2020											
CHARGES	REGIONS										TOTAL
	1	2	3	4	5	6	7	8	9	Comp	
UAB	23	38	33	41	35	18	37	21	9	3	258
FAIL TO SUBMIT MBAR	6	1	1	4	0	2	0	2	1	0	17
MBAR VIOLATIONS	1	0	3	1	0	13	0	7	2	0	27
BAD CHECKS	3	1	0	9	1	4	2	16	1	0	37
FAILED TO COMPLY WITH REGULATIONS	0	4	1	5	3	5	2	3	3	3	29
UNAUTHORIZED ALCOHOL	0	0	0	0	0	2	3	0	9	2	16
PUBLIC SAFETY	0	0	0	1	1	9	0	2	0	0	13
EMPLOYEE WITH CRIMINAL BACKGROUND	1	2	0	0	1	0	0	0	0	0	4
ESTABLISHMENT SO LOCATED	4	0	0	0	1	4	0	0	0	1	10
FAIL TO COMPLY WITH WHOLESALER REGULATIONS	1	0	2	5	0	1	2	4	6	14	35
MANAGER NOT ON DUTY or NOT POSTED	0	0	0	1	0	1	0	2	1	0	5
SALE TO INTOXICATED	1	1	0	0	0	0	0	0	2	0	4
OTHER	1	0	0	0	0	7	13	2	3	9	35
Sub Totals	41	47	40	67	42	66	59	59	37	32	490

Field Contacts

A field contact is when an agent engages a citizen and conducts a brief interview. When an arrest does not occur as a result of a field interview, agents report the stop in a “Field Contact” report. This report documents the reason for the stop as well as identifying information about the individual. Scrutiny of these types of encounters enables law enforcement executives as well as citizens to monitor police/citizen interactions to guard against biased-based policing practices.

FIELD CONTACTS BY REGION WITH DEMOGRAPHICS - 1Q 2020											
REGION	White		Black		Hispanic		Asian		Middle Eastern		Total
	M	F	M	F	M	F	M	F	M	F	
Region 1 - ROANOKE	0	0	0	0	0	0	0	0	0	0	0
Region 2 - LYNCHBURG	0	0	0	0	0	0	0	0	0	0	0
Region 3 - STAUNTON	0	0	0	0	0	0	0	0	0	0	0
Region 4 - ALEXANDRIA	0	0	0	0	0	0	0	0	0	0	0
Region 5 - FREDERICKSBURG	0	0	0	0	0	0	0	0	0	0	0
Region 6 - RICHMOND	0	0	0	0	0	0	0	0	0	0	0
Region 7 - HAMPTON	0	0	0	0	0	0	0	0	0	0	0
Region 8 - CHESAPEAKE	0	0	0	0	0	0	0	0	0	0	0
Region 9 - CHARLOTTESVILLE	0	0	0	0	0	0	0	0	0	0	0
Total	0	0	0								

Planned Operations Executed

An “Operational Plan” is submitted for all structured, pre-planned operations/observations for which enforcement action is anticipated, (i.e.: any undercover operation, most search warrant executions, and any enforcement operation involving five (5) or more sworn personnel).

This table is a summary of the planned operations that took place in the first quarter of 2020. There were no planned operations conducted by ABC Enforcement in this quarter.

OPERATIONAL PLANS JAN - MAR 2020					
DATE	REGION	TYPE	TOTAL STAFFING	ASST. OTHER LE	AGENCY ASSISTED
N/A	N/A	N/A	N/A	N/A	N/A

SAC – Special Agent in Charge
 ASAC – Assistant Special Agent in Charge
 SSA – Senior Special Agent
 SA – Special Agent

Use of Force Incidents

The Bureau considers any amount of effort required by an agent to compel compliance by an unwilling subject that exceeds normal restraint or handcuffing to be a “Use of Force”; which requires a supervisor be notified and a Use of Force report completed.

USE OF FORCE INCIDENTS - REPORTED 1Q – 2020											
General Information			Agent Information					Offender Information			
Date	Type of Force	Level of Resistance	Region	Race	Sex	Age	Injury	Race	Sex	Age	Injury
3/6/2020	Physical/Restraint Minor	Physical Attack on Agent - Strikes	1 - Roanoke	W	F	55	None	W	F	45	None

Internal Investigations

Any complaint alleging improper action or improper conduct by an employee, if job-related or in violation of the Standards of Conduct, other policies of the Bureau, Department of Human Resource Management, the ABC Policy and Procedures Manual, or criminal law, will generate an administrative internal investigation. There are two types of internal investigations that are conducted by the Bureau; Formal and Informal (the difference is explained below). Both types of investigations are documented and reported through the chain of command.

Formal Complaint(s)

Formal complaints involve allegations that are investigated by trained Internal Affairs investigators and, if substantiated, can lead to formal and significant disciplinary action.

Active Formal Complaints								
Date Received	FILE#	REGION	ALLEGATION(S)	Date Assigned	Date Due	Status	Date Completed	Disposition
4/11/2019	19-05	Region 7 - Hampton	Improper Conduct	4/11/2019	5/30/2019	Closed	02/26/2020	Unfounded
10/11/2019	19-07	Region 8 - Chesapeake	Improper Conduct	10/22/2019	11/30/2019	Open		

Informal Complaint(s)

Informal complaints are minor allegations of infractions investigated by mid-level regional supervisors and the complainant is satisfied with the resolution offered and only wishes the matter to be handled informally by the supervisor.

INFORMAL COMPLAINT(S)						
Date Received	Date Assigned	FILE#	REGION	ALLEGATION(S)	Date Closed	Disposition
NO INFORMAL COMPLAINTS FOR THIS QUARTER						

License Activity Totals

A significant amount of an agent's time is committed to the approval process of both retail and "one day" banquet licenses. This process involves background investigations, venue/establishment inspections and training.

Retail License Approvals

Retail Application approvals, sometimes tied to economic conditions, decreased 12% for the first quarter of 2020 when compared to the previous quarter. In 1Q of 2019 there were 509 retail license approvals compared to 461 in 1Q of 2020 reflecting a 9% decrease in approvals.

APPROVED RETAIL LICENSES											
2Q 2019			3Q 2019			4Q 2019			1Q - 2020		
APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
258	215	190	161	163	186	190	184	148	151	186	124
663			510			522			461		

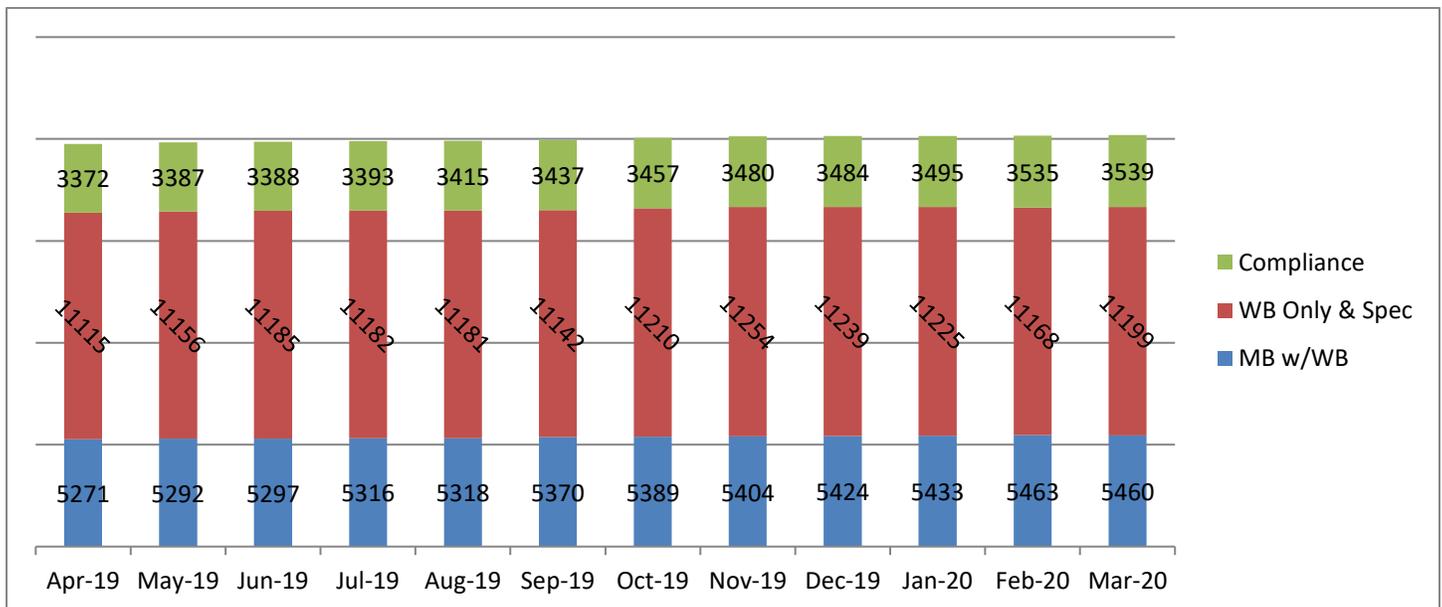
Banquet Licenses Approvals

Banquet License approvals, which follow seasonal trends, decreased in the first quarter with a 58% decrease when compared to the previous quarter. In 1Q of 2019 there were 3771 banquet license approvals compared to 3389 in 1Q of 2020 reflecting a 10% decrease in activity compared to first quarter of last year.

APPROVED BANQUET LICENSES											
2Q 2019			3Q 2019			4Q 2019			1Q - 2020		
APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
2143	3144	3380	2263	2861	3510	3612	2479	2025	962	1335	1092
8667			8634			8116			3389		

Total Retail Licenses

Total Retail Licenses in the state has shown steady incremental growth.



Inspections / Observations

Licensee Inspections Completed

All ABC licensed establishments are subject to inspection by ABC agents. These inspections are overt; the agent will inspect the premises for compliance with regulatory requirements, meet with the owner or manager to review business receipts and purchasing records, review previously submitted MBARs and answer any questions business employees may have about ABC laws and requirements.

2020 LICENSE INSPECTIONS - BY REGION AND QUARTER							
REGION	2019	2019	2019	2020	TOTALS	TOTAL LICENSES**	% LICENSES INSPECTED
	2Q	3Q	4Q	1Q			
1 - Roanoke	384	442	308	307	1441	1983	73%
2 - Lynchburg	279	227	230	103	839	1212	69%
3 - Staunton	314	287	362	216	1179	1183	100%
4 - Alexandria	957	812	777	703	3249	3937	83%
5 - Fredericksburg	258	155	270	190	873	1089	80%
6 - Richmond	364	412	379	346	1501	2507	60%
7 - Hampton	260	232	235	278	1005	1482	68%
8 - Chesapeake	530	463	411	362	1766	2250	78%
9 - Charlottesville	359	270	216	154	999	981	102%
Compliance	515	370	348	241	1804	3590	50%
TOTALS	4220	3670	3536	2900	18428	20214	91%

**Records system only allows for a snapshot of the total license count. Compliance total licenses does not include 1786 out-of-state licensees. License totals include Wine & Beer Off Premise Licensees which are only inspected every two years, thus the percentage of licensees inspected is not expected to be 100% for a one-year cycle.

Observations Completed

Agents also conduct unannounced, covert, plain-clothes observations of ABC establishments to ensure licensees are following all ABC laws and regulations. Many of these observations are follow-up investigations initiated by citizen complaints.

2019 - 2020 OBSERVATIONS COMPLETED					
REGION	2019 2Q	2019 3Q	2019 4Q	2020 1Q	TOTALS
1 - Roanoke	35	16	11	9	71
2 - Lynchburg	13	6	9	17	45
3 - Staunton	0	11	5	7	23
4 - Alexandria	4	9	5	3	21
5 - Fredericksburg	34	12	19	13	78
6 - Richmond	47	42	8	10	107
7 - Hampton	6	3	2	0	11
8 - Chesapeake	10	2	3	10	25
9 - Charlottesville	4	3	3	3	13
Compliance	3	4	3	0	10
TOTALS	156	108	68	72	404

Underage Buyer Totals

The Underage Buyer (UAB) program is an ongoing effort by Virginia ABC to visit alcohol and tobacco retailers throughout the Commonwealth to verify compliance with the state age requirements - 21 for tobacco and 21 for alcohol sales. Special Agents accompany underage operatives during attempts to purchase cigarettes or alcohol at grocery stores, convenience stores, restaurants and other businesses, including Virginia ABC stores.

Underage Buyer Program Checks – Alcohol

UAB ALCOHOL CHECKS COMPLETED - CY 2020						
REGION	1Q Totals			2020 Totals		
	# Checks Made	# Sales Made	Compliance Rate	# Checks Made	# Sales Made	Compliance Rate
Region 1 - ROANOKE	90	6	93%	90	6	93%
Region 2 - LYNCHBURG	36	10	72%	36	10	72%
Region 3 - STAUNTON	58	2	97%	58	2	97%
Region 4 - ALEXANDRIA	74	9	88%	74	9	88%
Region 5 - FREDERICKSBURG	39	2	95%	39	2	95%
Region 6 - RICHMOND	66	8	88%	66	8	88%
Region 7 - HAMPTON	49	8	84%	49	8	84%
Region 8 - CHESAPEAKE	30	5	83%	30	5	83%
Region 9 - CHARLOTTESVILLE	33	0	100%	33	0	100%
Compliance	1	0	100%	1	0	100%
Total	476	50	89%	476	50	89%

Underage Buyer Program Checks – Tobacco

UAB TOBACCO CHECKS COMPLETED - 1Q - 2020			
REGION	# Checks Made	# Sales Made	Compliance Rate
Region 1 - ROANOKE	1	0	100%
Region 2 - LYNCHBURG	1	1	0%
Region 3 - STAUNTON	0	0	0%
Region 4 - ALEXANDRIA	0	0	0%
Region 5 - FREDERICKSBURG	5	1	0%
Region 6 - RICHMOND	1	1	0%
Region 7 - HAMPTON	0	0	0%
Region 8 - CHESAPEAKE	0	0	0%
Region 9 - CHARLOTTESVILLE	0	0	0%
Compliance	0	0	0%
Total	8	3	63%

Training

Virginia ABC Enforcement is committed to continuously improving the knowledge base and understanding of our Agents, our fellow law enforcement agencies, our licensees and the community. To this end, this quarter agents presented over 528 hours of training to law enforcement, licensees and the general public. There were 1,215 hours of training received by ABC agents. These agents also attended over 937 hours of community outreach meetings.

TRAINING AND COMMUNITY INVOLVEMENT - 1Q 2020 (Hours)									
	Meetings			Training Instructed			Training Received		
REGION	ABC Store	Licensee	Public/ Community	Law Enforcement	Licensee	Public	In-House	Outside	Totals
REG1 - Roanoke	34.22	88.93	80.45	17.35	7.72	1.23	123.72	39.10	392.72
REG2 - Lynchburg	27.07	134.80	25.98	132.63	28.43	3.00	120.28	10	482.66
REG3 - Staunton	4.55	50.07	14.02	0.00	7.22	3.00	71.78	20	170.77
REG4 - Alexandria	13.02	60.18	9.17	0.00	46.92	3.00	136.63	30	298.59
REG5 - Fredericksburg	6.07	34.55	9.83	15.22	25.43	0.00	97.90	19.98	208.98
REG6 - Richmond	1.65	44.23	12.77	14	3.47	0.00	108.47	17.85	202.89
REG7 - Hampton	1.73	19.10	18.92	1.5	20.88	0.00	105.97	16.25	184.35
REG8 - Chesapeake	2.95	29.52	14.67	3.98	22.57	9.73	134.35	4.47	222.24
REG9 - Charlottesville	24.43	94.02	22.72	6.48	14.98	6.48	29.62	25	223.25
Compliance Office	0	45.50	12.08	1.52	9.97	4.00	41.23	2	116.13
Training Office	0	0	0	117.28	0	0.00	61.65	0	178.93
Totals	115.69	600.90	220.61	310.41	187.59	30.44	1031.60	184.27	2681.51
	937.20			528.44			1215.87		

Accreditation

Virginia ABC Enforcement is a State Accredited Law Enforcement Agency. Re-accreditation for VA ABC was accomplished on January 9th 2020. A 2nd reaccreditation Term began on November 1, 2019 and will end on October 31st, 2023. There are a total of 190 standards that have to be met with numerous proofs required for each standard. All 190 standards have completed proofs.

ACCREDITATION ACTIVITIES			
Mandated Activities	Required	In progress	Completed
Quarterly			
Regional Change Funds	11	11	0
Asset Forfeiture Funds	10	10	2
Evidence Room Inspection	10	8	2
Employee Benefit Fund	1	1	0
Semi-Annual/Term			
Vehicle/Equipment	143	0	143
Unannounced Evidence Inspections	20	20	0
Annual Evidence Audits	10	10	0
Yearly			
Standards	190	155	35
Proofs	606	500	106